

# **BUREAU OF TRUST FUNDS ADMINISTRATION (BTFA)**



**Jerry Gidner, Director  
Bureau of Trust Funds Administration  
November 3 2021**

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# MAJOR FUNCTIONS

- Accounting: Receipt, disburse, and invest monetary trust assets for Tribal and Individual Indian Monies (IIM) account holders
- Field Operations
  - Beneficiary Assistance
  - Trust Beneficiary Call Center
- Land Buy Back Program for Tribal Nations is part of BTFA
  - Program Expires in November 2022



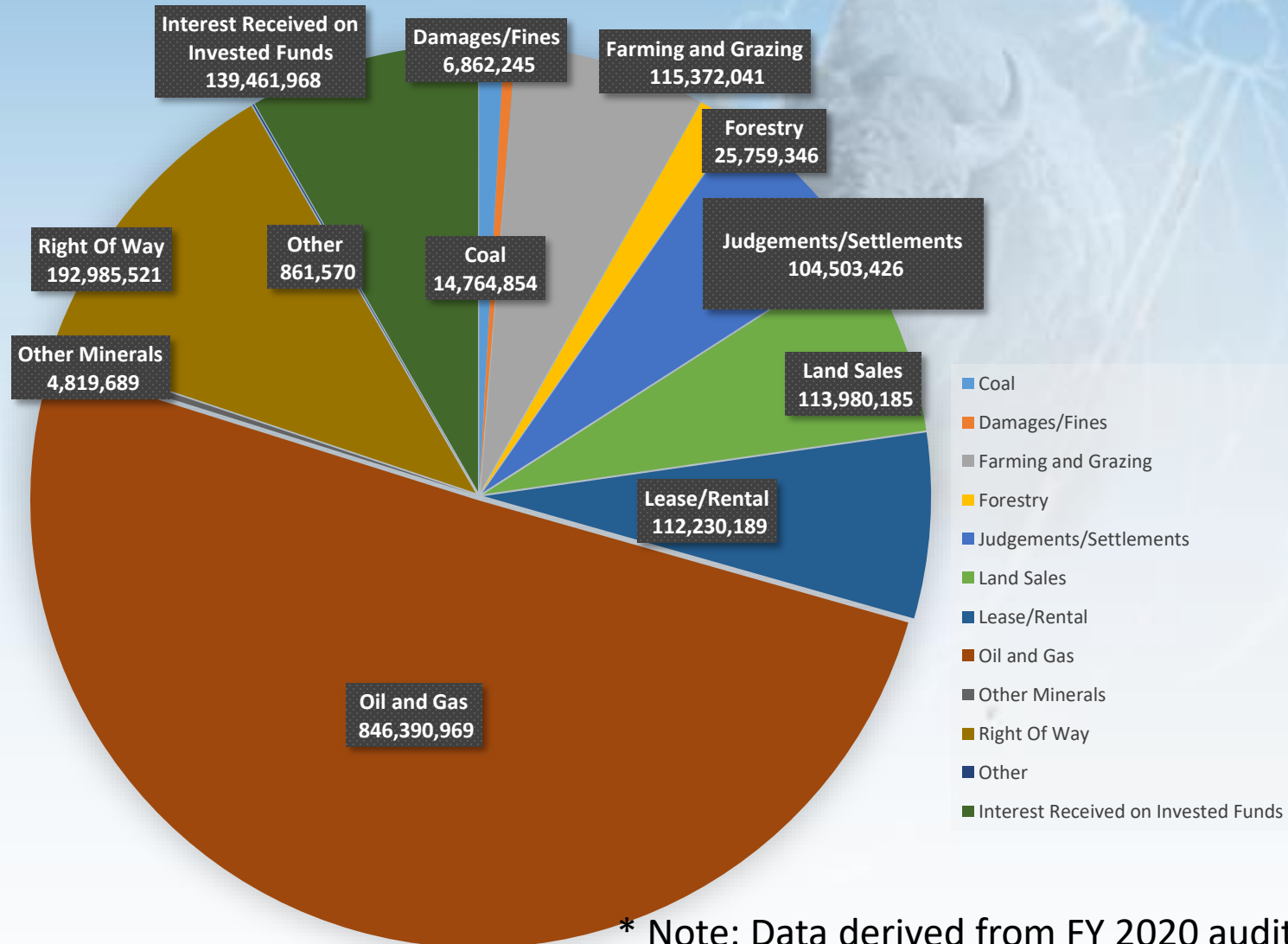
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# ACCOUNTING OPERATIONS

- \$6.1 billion invested, as follows:
- Tribal Trust Funds
  - 3,900 accounts/250 Tribes
  - \$4.9 billion invested
  - \$668 million receipts
  - 375 million disbursed
- Individual Indian Monies (IIM)
  - 404,000 accounts
  - \$1.2 billion
  - \$955 million receipts
  - \$835 million disbursed

# ACCOUNTING OPERATIONS (CONT'D)\*

## IIM and Tribal Trust Receipt Sources (in \$USD)



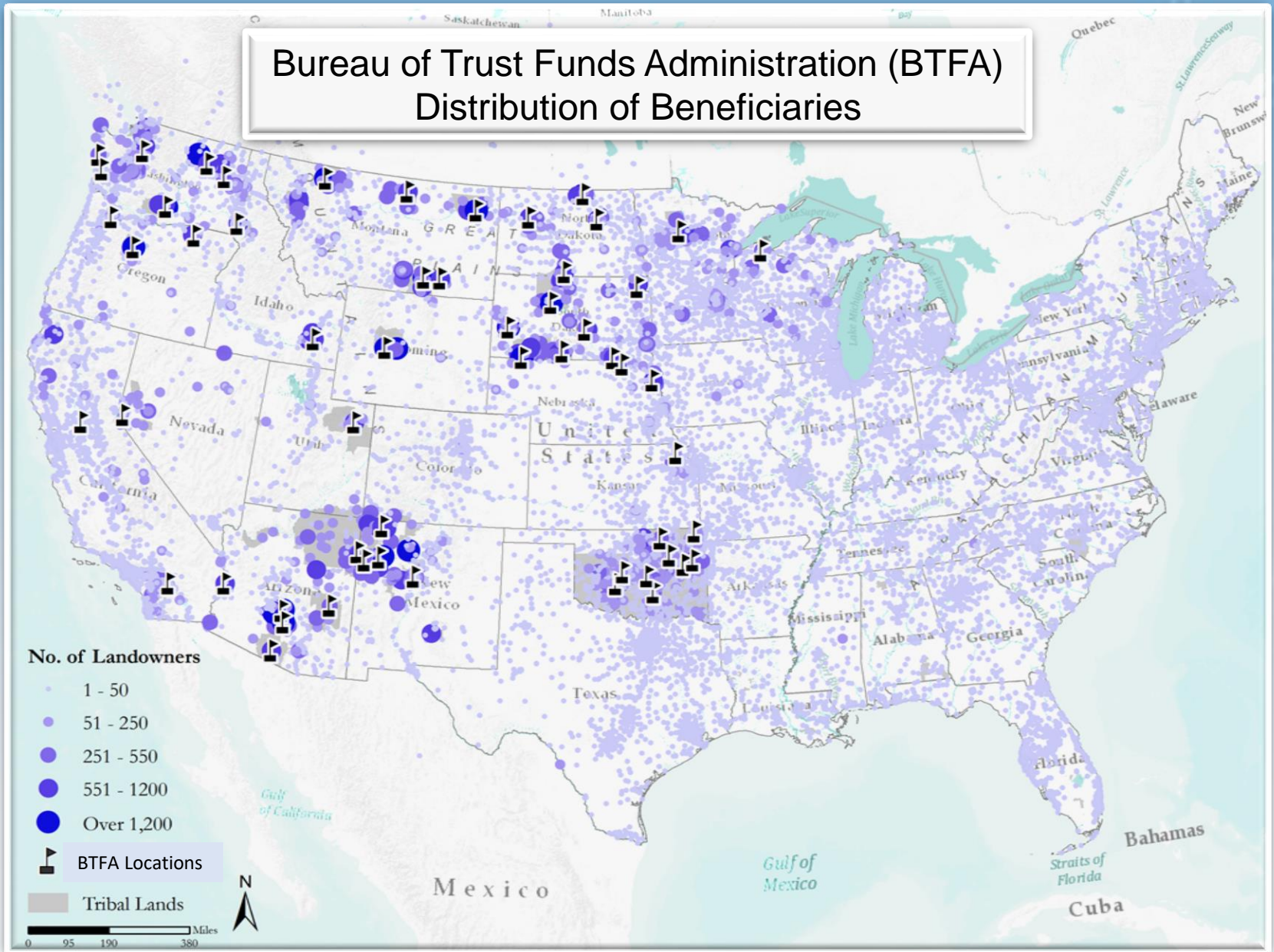
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# FIELD OPERATIONS

- Staff in 47 locations
- Outreach, financial education, will clinics, locate Whereabouts Unknown (WAUs) beneficiaries
- Trust Beneficiary Call Center
  - Nearly 200,000 beneficiary calls/year
  - Nearly 800/day
  - First-line resolution rate of 96% (industry average of 49%)
- Designated by OMB as High Impact Service Provider
- Investment arm for the over \$6 billion held in trust



# Bureau of Trust Funds Administration (BTFA) Distribution of Beneficiaries



Note: Map does not depict beneficiaries living abroad or serving in the military.

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# TRUST RECORDS

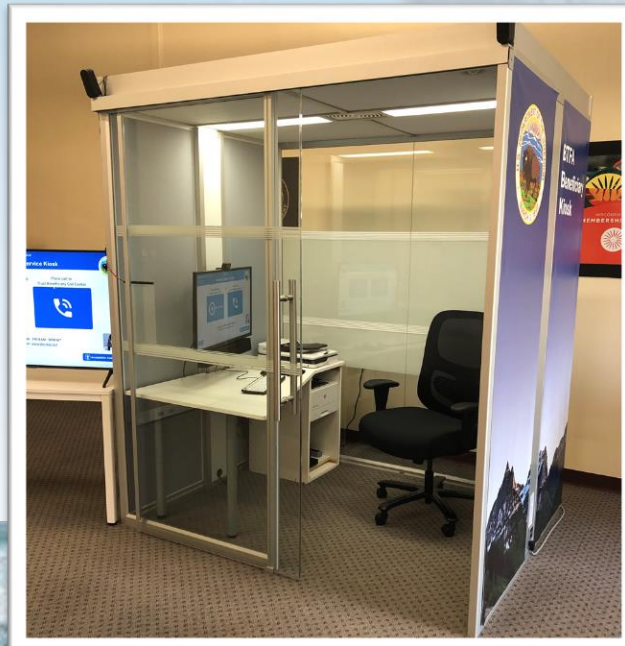
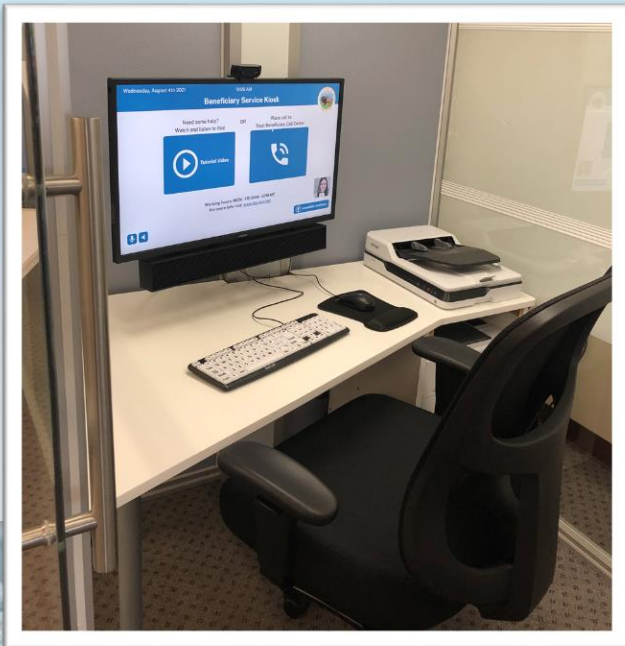
- Records management – 300,000 boxes at the American Indian Records Repository (AIRR), Lenexa, Kansas
- Many more at BIA, BIE, BTFA locations throughout the country



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# Kiosk Prototype

- Online Account Access
- Self-service kiosks for areas with high volume of beneficiary inquiries





# LAND BUY-BACK PROGRAM

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## WIND DOWN

- Mandated closure November 2022
- Last offers, if needed, to be released May 2022
- \$107 million of original \$1.9 billion remains (\$49 million land purchase; \$58 million implementation) as of 8/3/2021



# ADMINISTRATION PRIORITIES

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## FINANCIAL EDUCATION AND OUTREACH

- BTFA is playing a crucial role in advancing the Administration's efforts to increase services to minority and underserved populations, due to its extensive network of field staff and its expertise in financial and trust management.
  - **Consumer Finance Protection Bureau:** increasing financial literacy in Indian Country
  - **Federal Deposit Insurance Corporation:** campaign to ensure that Native Americans have access to banking services.
  - **Child Tax Credit:** assisting the Administration to ensure that those Native individuals who are eligible have the information they need to apply for that benefit.

# ADMINISTRATION PRIORITIES

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## BOARDING SCHOOL INITIATIVE

- The Department's investigation of the loss of human life and the lasting consequences of residential Indian boarding schools.
- Primary goal is to identify boarding school facilities and sites; the location of known and possible student burial sites located at or near school facilities; and the identities and Tribal affiliations of children interred at such locations.
- By April 1, 2022, prepare a report detailing the available historical records that relate to the Program.
- BTFA's Role
  - Records Collection: identify all boarding schools that participated in the Program and the students enrolled in each, along with each student's Tribal affiliation. Digitize over 12,000 boxes over the next several months
  - Profile Writing: prepare profiles of nearly 400 schools

# INTRODUCTION TO BTFA

## QUESTIONS?



**QUESTIONS**